

## Minutes for Board Meeting - October 27, 2025

10/27/2025 | 05:30 PM - - -06:00 Central Time (US & Canada)

Administrative Conference Room/Zoom

### Attendees (11)

Denise Crutcher; Mark Hobbie; John Hoblit; Dana Korneman; Shanena Morris; Paul Skowron; Emily Walker; Donna Wisner; Kelli Krall; Thomas Hankins; Sarah Gerke;

### Call to Order

Dana called the meeting to order at 5:30.

### Approval of Meeting Minutes

Minutes from 8/25/25 were reviewed. Mark moved that to approve the minutes, Denise seconded the motion. All in favor, motion carried.

### Administrative Reports

Quality Reports - Kelli Krall said there were no quality reports this month.

Strategic dashboard – Expanse is going live on midnight 11/01/25. The Tegria and Meditech teams will be working on site for two weeks straight. Kelli explained that each department has a counterpart with Meditech and with Tegria to assist. We have mitigated most of the risk and are ready to go live. The 90 days after Go Live will be crucial. After this, it will be time to work on finding ways to increase the margins. Dr. Rohrscheib will be closing his bariatric practice in June due to the impact of GLP-1 drugs and building a non-bariatric surgery practice here at Warner.

Finance – Donna presented the September 2025 financial reports. Overall, cash flow continues to be strong, which is important as we approach Go-Live, as there is typically a reduction in revenue for the first months after an EMR transition. Dana expressed his concern with a long-range trend from 2019 to this day that the operating margins are going down over time. Paul explained that WIPFLI had stated that WHHS is over the average for critical access hospitals, which remains true. However, a lot of the revenues were limited in scope, such as those during COVID, whereas expenses continue to rise over time.

Therefore, future efforts will focus on increasing volume and promoting our services effectively. WHHS is also in a good situation with investments and zero debt. The new EMR is a significant expense, but having a cutting edge EMR is vital to recruiting new doctors and being competitive.

Personnel - Shanena stated we are finally fully staffed in the ED. There is one contract employee who will be coming on board in a couple of weeks. A new staff member has been hired for Respiratory Therapy, but we are still down a person. Dr. Shoemaker is on maternity leave but will be back the first week of December.

Building and Grounds – Tom gave an update on the chillers; the first has been up and running for about a month and the second one will be on board tomorrow. Waterproofing project – Top cap has been removed, and a lot of issues we were unaware of have been made known. They have put down a couple coats of sealant and will do a leak test on Friday. If that goes well, the top cap concrete will be poured next week. He has photos and blueprints that show the history of this part of the hospital and what might have created the “bathtub effect” that led to the leakage.

Credentialing – Emily presented the doctors up for credentialing. Dr. Guard does not need approval to reappoint, as he is retiring. Denise motioned to approve the doctors except for Dr. Guard, Mark seconded. All in favor, motion carried.

Foundation – Emily presented the results of the Golf Outing and stated that next month they will start planning their mailing campaign.

## **Old Business**

## **New Business**

Nursing update – Shanena presented the nursing staff update.

Omnicell Server Upgrade – Tom presented on behalf of Erin. We will need to upgrade the Omnicell server next year for a cost of \$45,486.40 because they will no longer support Windows 2016. Although the new server will not be needed for seven months, it should be approved now to give enough lead time for them to build it for us and get it on site. Mark motioned to approve the upgrade, Denise seconded, all in favor, motion carried,

## **Miscellaneous**

## **Adjournment**

Dana made a motion to adjourn at 6:20.

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Denise Crutcher, Secretary